

# RADIO REPAIR REQUEST

HELP US HELP YOU! PLEASE COMPLETE AND RETURN WITH YOUR EQUIPMENT.



**NO REPAIRS WILL BE PERFORMED WITHOUT A VALID P.O. OR CREDIT CARD PRESENTED PRIOR.**

## CONTACT AND BILLING INFORMATION:

Full Name: \_\_\_\_\_ Company: \_\_\_\_\_  
Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_  
Street Address: \_\_\_\_\_ City: \_\_\_\_\_  
Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_  
P.O. #: \_\_\_\_\_ (Please attach a copy) **OR** Credit Card Number: \_\_\_\_\_  
Expiry Date: \_\_\_\_\_ 3 Digit Security Code: \_\_\_\_\_ Cardholder Name: \_\_\_\_\_

## EQUIPMENT:

**PLEASE DO NOT SEND RADIOS WITH BATTERIES/ACCESSORIES UNLESS YOU SUSPECT THEY ARE PART OF THE ISSUE!**

MODEL NUMBER AND SERIAL NUMBER	SYMPTOM(S)

**NUMBER OF ACCESSORIES SENT WITH RADIO: \*\$15.00 service charge per accessory excluding antennas\***

\_\_\_ Antenna \_\_\_ Clip \_\_\_ Microphone \_\_\_ Headset \_\_\_ Charger \_\_\_ Earpiece \_\_\_ Battery

**RETURN REPAIR TO:** Same as Bill To

Customer: \_\_\_\_\_ Attn: \_\_\_\_\_  
Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_  
Street Address: \_\_\_\_\_ City: \_\_\_\_\_  
Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

**\*\*Effective January 1st, 2023\*\***

- Up to a \$200.00 service and repair fee is charged per unit. You will be contacted for approval if the equipment requires more than \$200.00 in repairs.
- A \$50.00 diagnostic fee is charged to any non-repairable radio.
- Shipping available for \$10.00 per radio.
- Prices DO NOT include tax.

**AUTHORIZED SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

MODEL NUMBER AND SERIAL NUMBER	SYMPTOM(S)